

# iLuv Home Smart WiFi Plug Quick Start Guide



## Smart WiFi Plug Setup .....



### Attention

Make sure your phone is connected to **2.4 GHz** WiFi, not 5 GHz, during setup. **Smart WiFi Plug does not support 5 GHz WiFi**



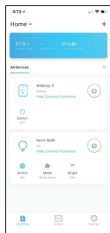
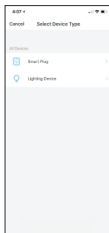
- 1 Download and install **iLuv Home** app from **Apple App Store** or **Android Play Store**



Or  
scan QR code



- 2 Open **iLuv Home** app and follow the app guideline to register and connect Smart WiFi Plug to WiFi



## Overview of Smart WiFi Plug .....



### Power button

**Press and hold** power button until Green light flashes.

Reset or switch between Normal mode and Manual mode to set up.

**Click once:** Power On

**Click again:** Power Off



### LED indicator

#### • DURING SETUP

**Fast Flashing Green:** Connecting to the Wi-Fi in normal mode

**Slow Flashing Green:** Connecting to the Wi-Fi in Manual mode

**Solid Green:** Connected to Wi-Fi

#### • AFTER SETUP

**Solid Green:** Connected to WiFi

**Sold Red:** WiFi is disconnected

## Smart WiFi Plug power .....

- Rated voltage: AC 125V
- Current: 15A
- Socket type : UL
- Maximum power: 1875W

### General power load of electronics

- Heater: 1500W
- Iron: 1500W
- Microwave: 600-1500W
- Dishwasher: 1200-1500W
- Toaster: 800-1500W
- Air conditioner for room: 1000W
- Coffee Maker: 800W
- Washing machine: 300-500W

## Frequently Asked Questions (FAQ) .....

### **1. Can I plug in a power strip to the Smart WiFi Plug?**

Yes, you can. You can plug TV, satellite box, and stereo receiver into the power strip and plug it into Smart WiFi Plug. As long as the total power load is less than 1875W, it works fine.

### **2. I cannot control the connected device. What should I do?**

Check if your mobile device is connected to the same WiFi of the Smart WiFi Plug. Check if the connected device is switched on. Remove the Smart WiFi Plug from the iLuv Home app (Device icon -> Menu symbol on the top right -> "Remove Device" at the bottom) and try to set up again.

### **3. I entered my phone number for registration but it did not work.**

When you enter phone number, type only numbers without hyphen "-". With hyphens between numbers the registration would not work.

### **4. Can I use voice command through Amazon Echo or Google Home?**

Yes. As Smart WiFi Plug is compatible with Amazon Alexa and Google Assistant, you can make voice command such as "Turn on laundry plug", after setting up amazon Echo, Echo Dot, or Google Home.

### **5. How can I set up Amazon Alexa, Google Assistant?**

Open the iLuv Home app -> Select "Settings" -> Select "Works with" -> Follow the guideline from the app.

### **6. Can I plug the Smart WiFi Plug into an outlet which is connected to wall switch?**

It is not suggested to plug it into an outlet connected to a wall switch. If you turn off the wall switch by chance, Smart WiFi Plug cannot be turned on even if you press turn on button from your app.

### **7. If I move the Smart WiFi Plug to another outlet, do I need to set up again?**

No. As Smart WiFi Plug remembers the IP configuration, you can continue to work without setting it up again.

### **8. After a power outage in my house, do I need to set up again?**

Yes. As your WiFi router resets, Smart WiFi Plug also needs setup again with the new IP configuration.

## Register for your warranty .....

iLuv is committed to your full satisfaction. Please register your product at [iLuv.com](http://www.iLuv.com) so that you can get warranty service. When you have issues with the product, please check enclosed manual/troubleshooting first and contact customer service at iLuv before you decide to return or make negative review.

## Customer Service Contact .....

### Online

Product Registration: <http://www.iLuv.com> -> "Product Registration" menu at the bottom

Customer Service: <http://support.iluv.com/>

### Email

[support@iLuv.com](mailto:support@iLuv.com)

### Phone

1-866-807-5946

Mon-Fri: 8:30AM-5:30PM EST

We take your privacy seriously.

Please visit <https://www.iluv.com/pages/security-privacy-policy> for more information about how we use personal information.



iLuv Home